

## LGBTQ Cultural Competency Tool Kit Recognition Criteria - Individuals

## 'Ally' to LGBT Patients/Clients Recognition Criteria for Individual Providers

To be recognized as an Ally, the provider must meet <u>ALL</u> five criteria below.

Training	The individual must have received LGBTQ cultural competency training lasting at least 90 minutes within the last two years.
Experience	The individual must be a provider with direct patient/client experience in their role.
Referrals	The individual must have a list of LGBTQ-affirming referrals to share with patients as needed.
Referrals	The individual agrees to facilitate patient/client referrals, ensuring that the provider or practice is still offering culturally competent care to LGBTQ patients/clients, providing a "warm handoff".
Recognition	The individual has been trained or referred to us by an LGBTQ community organization.

## 'Champion' to LGBT Patients/Clients Recognition Criteria for Individual Providers

In addition to meeting the above criteria for Allies, Champions have gone above and beyond in ensuring safe, affirming, and culturally competent care for the LGBT communities by meeting all three of the criteria below.

Commitment	The individual demonstrates ongoing leadership and commitment to inclusivity for LGBT patients/clients.
Improvement	The individual is in a position to monitor organizational efforts to increase the LGBT cultural competence of other providers and staff in their facility
Accountability	The individual has clear mechanisms for reporting discrimination or disrespectful treatment of LGBT patients/clients.

Recognition will be valid for one year, due to the expected staff turnovers.

Recognition demonstrates a commitment to offering safe and welcoming care to LGBT communities.